



Ports and  
Logistics

## Stakeholder Engagement Policy

APSEZ believes stakeholder engagement is a key element to connect with our stakeholders & partners to understand their needs, engaging them to minimise the risks, maintaining social legitimacy, improving credibility and building their trust.

APSEZ identifies its stakeholders as groups and individuals, who can influence or/ are impacted by our operations/ activities, change in technology, regulations, market and societal trends either directly or indirectly which comprise of communities, employees, supply chain partners, customers, investors, regulators and civil society organisations for its all-operational ports. We commit to engage openly and authentically with our stakeholders to enhance co-operation and mutual support for sustainable relationship.

To achieve this, APSEZ, its subsidiaries and joint ventures will be:

- Conducting the business operations/ activities with integrity and values enhancing sustainability by identifying current business trends and potential opportunities; working in partnership on future challenges by maintaining positive legal requirements and APSEZ Sustainability Framework;
- Earmarking organisation's resources strategically for stakeholder engagement as per identified key stakeholders' level of interest, expertise, their influence, integrity, willingness to engage with us, their expectation, dependence on us and intrinsic worth of engagement.
- Enhancing stakeholder relations with transparency, non-discrimination, mutual trust and cooperation to augment our social status by acceptance of our activities and decisions; nurturing a transparent corporate culture to fulfil stakeholders' needs and APSEZ's aspiration of nation building.
- Increasing credibility of organisation by addressing conflicts before they emerge as risk to business through providing solution on key concerns and ensuring its integration into daily operations/ activities.
- Identifying Indigenous/ vulnerable people surrounding our project sites and respecting their rights to economic, social and cultural wellbeing and development.
- Developing guidelines and best practices by establishing knowledge consortium with industry associations and regulatory bodies for stakeholder engagement in the port and logistic industry; promoting awareness through training, communication and capability development of identified stakeholders; and
- Improving performance through stakeholder engagement, reviewing targets, monitoring outcomes, sharing good practices and learnings of engagement process for disclosure.

Karan Adani

Whole-Time Director & CEO