

Area	Brief Descriptions	Primary Level Contactable Desk	First Level Escalation Contact	Second Level Escalation Contact
Documentations and Customer Care Team	a. Day to day Transactions b. Query for vessel Gate cut-off c. Discrepancy of Loading / Discharging of Vessels d. En Block Movement status e. Social Service Request (SSR) f. Daily - Report	On Duty Documentation Executive  AMCT - Mob: +91 99099 27225 Email: <a href="mailto:docs.ct@adani.com">docs.ct@adani.com</a> AMCT2 - Mob: +91 63570 74231 Email: <a href="mailto:docs.t2@adani.com">docs.t2@adani.com</a> AICTPL - Mob: +91 70690 13889 Email: <a href="mailto:docs.ct3@adani.com">docs.ct3@adani.com</a> ACMTPL - Mob: +91 70690 83094 Email: <a href="mailto:docs.acmtpl@adani.com">docs.acmtpl@adani.com</a>	AMCT & AMCT2 - Mr. Kanaksinh Jadeja Mob: +91 70690 83095 Email: <a href="mailto:kanaksinh.jadeja@adani.com">kanaksinh.jadeja@adani.com</a> AICTPL - Mr. Umang Makwana Mob: +91 70690 13835 Email: <a href="mailto:umang.makwana@adani.com">umang.makwana@adani.com</a> ACMTPL - Mr. Vikas Pilkhania Mob: +91 70690 13873 Email: <a href="mailto:vikas.pilkhania@adani.com">vikas.pilkhania@adani.com</a>	AMCT - Mr. Ramde Karangiya Mob: +91 63598 83082 Email: <a href="mailto:head.amct@adani.com">head.amct@adani.com</a> AICTPL - Mr. Jagdish Patel Mob: +91 63598 83083 Email: <a href="mailto:head.aictpl@adani.com">head.aictpl@adani.com</a> ACMTPL - Captain Kumar Paritosh Mob: +91 63598 83084 Email: <a href="mailto:head.acmtpl@adani.com">head.acmtpl@adani.com</a>
Vessel Planning Operation	a. Vessel Planning Related b. TDR Report	On Duty Terminal Planners  AMCT - Mob: +91 99099 27203 Email: <a href="mailto:planners.ct@adani.com">planners.ct@adani.com</a> AMCT2 - Mob: +91 6359930098 Email: <a href="mailto:planners.t2@adani.com">planners.t2@adani.com</a> AICTPL - Mob: +91 89800 48858 Email: <a href="mailto:planners.ct3@adani.com">planners.ct3@adani.com</a> ACMTPL - Mob: +91 70690 83091 Email: <a href="mailto:planners.acmtpl@adani.com">planners.acmtpl@adani.com</a>	Mr. Gajanan Govekar Mob: +91 70690 13836 Email: <a href="mailto:gajanan.govekar@adani.com">gajanan.govekar@adani.com</a>	Mr. Paulson Joseph Mob: +91 63598 83087 Email: <a href="mailto:head.planning@adani.com">head.planning@adani.com</a>
Vessel Berthing	a. Vessel Berthing and Unberthing Prospect	Mr. W.P Krishna Mob: +91 70690 83210 Email: <a href="mailto:wp.krishna@adani.com">wp.krishna@adani.com</a>  Mr. Kamleshankar Joshi Mob: +91 75748 94360 Email: <a href="mailto:kamlashankar.joshi@adani.com">kamlashankar.joshi@adani.com</a>	Mr. Gajanan Govekar Mob: +91 70690 13836 Email: <a href="mailto:gajanan.govekar@adani.com">gajanan.govekar@adani.com</a>	
Terminal Operation	a. Acceptance of ODC, BB and Haz Cargo b. Operation performance Related c. Any Special Request	On Duty Shift Manager  AMCT - Mob: +91 96876 39248 Email: <a href="mailto:superintendent.ct@adani.com">superintendent.ct@adani.com</a> AMCT2 - Mob: +91 6359930099 Email: <a href="mailto:superintendent.t2@adani.com">superintendent.t2@adani.com</a> AICTPL Mob: +91 89800 48858 Email: <a href="mailto:superintendent.ct3@adani.com">superintendent.ct3@adani.com</a> ACMTPL Mob: +91 70690 83090 Email: <a href="mailto:superintendent.acmtpl@adani.com">superintendent.acmtpl@adani.com</a>	AMCT - Mr. Kinjal Patel Mob: +91 75748 94362 Email: <a href="mailto:kinjal.patel@adani.com">kinjal.patel@adani.com</a> AICTPL - Mr. Prakash Pillai Mob: +91 75748 94335 Email: <a href="mailto:prakash.pillai@adani.com">prakash.pillai@adani.com</a> ACMTPL - Mr. Ajaykumar Bhatt Mob: +91 99258 53556 Email: <a href="mailto:ajay.bhatt1@adani.com">ajay.bhatt1@adani.com</a>	AMCT - Mr. Ramde Karangiya Mob: +91 63598 83082 Email: <a href="mailto:head.amct@adani.com">head.amct@adani.com</a> AMCT2 - Mr. Ramde Karangiya Mob: +91 63598 83082 Email: <a href="mailto:head.amct@adani.com">head.amct@adani.com</a> AICTPL - Mr. Jagdish Patel Mob: +91 63598 83083 Email: <a href="mailto:head.aictpl@adani.com">head.aictpl@adani.com</a> ACMTPL - Captain Kumar Paritosh Mob: +91 63598 83084 Email: <a href="mailto:head.acmtpl@adani.com">head.acmtpl@adani.com</a>
Rail Operation	a. Container Train Placement prospect b. Container train operation related c. Pendency and Train Report	On Duty Rail Office  Mob: +91 90990 02002 Email: <a href="mailto:icd.ct@adani.com">icd.ct@adani.com</a>  On Duty Rail Operation Mob: +91 89800 48826 Email: <a href="mailto:icd.ops@adani.com">icd.ops@adani.com</a>	Mr. Sastry Darlapudi Mob: +91 70690 83079 Email: <a href="mailto:vnsastry.darlapudi@adani.com">vnsastry.darlapudi@adani.com</a>  Mr. Hiren Modha Mob: +91 75748 94224 Email: <a href="mailto:hiren.modha@adani.com">hiren.modha@adani.com</a>	Captain Kumar Paritosh Mob: +91 63598 83084 Email: <a href="mailto:head.acmtpl@adani.com">head.acmtpl@adani.com</a>

Area	Brief Descriptions	Primary Level Contactable Desk	First level Escalation Contact	Second Level Escalation Contact
Invoicing	a. Vessel Invoice b. Tariff related query c. Registration of New Customers d. Credit Note	AMCT - Mr. Mayur Kanabar Mob: +91 89800 16326 Email: <a href="mailto:mayur.kanabar@adani.com">mayur.kanabar@adani.com</a> AICTPL - Mr. Naveen Chandnani Mob: +91 89800 16355 Email: <a href="mailto:naveen.chandnani@adani.com">naveen.chandnani@adani.com</a> ACMTPL - Mr. Vrushit Sanghvi Mob: +91 7069013868 Email: <a href="mailto:vrushit.sanghvi@adani.com">vrushit.sanghvi@adani.com</a> AMCT2 - Mr. Vrushit Sanghvi Mob: +91 7069013868 Email: <a href="mailto:vrushit.sanghvi@adani.com">vrushit.sanghvi@adani.com</a>	Mr. Vivek Pandya Mob: +91 99252 44553 Email: <a href="mailto:vivek.pandya@adani.com">vivek.pandya@adani.com</a>	Mr. Subhash Gupta Mob: +91 70690 83011 Email: <a href="mailto:subhash.gupta@adani.com">subhash.gupta@adani.com</a>
	a. DPD Customer Registration b. DPD Container Release c. DPD related Queries / Inquiries	AMCT, AMCT2 & AICTPL Mr. Rajabha Gohil Mob: +91 89800 15493 Email: <a href="mailto:rajabha.gohil@adani.com">rajabha.gohil@adani.com</a> ACMTPL - Mr. Naimesh Soni Mob: +91 90999 31549 Email: <a href="mailto:financesupportct4@adani.com">financesupportct4@adani.com</a>	Mr. Jayesh Parmar Mob: +91 63596 31099 Email: <a href="mailto:dgp.mundra@adani.com">dgp.mundra@adani.com</a>	Mr. Sanjay Singh Mob: +91 90999 27223 Email: <a href="mailto:sanjayk.singh@adani.com">sanjayk.singh@adani.com</a>
Customercare	a. General Query b. Suggestions c. Claims if any	AMCT & AMCT2 - Mr. Sanjay Singh Mob: +91 99099 27223 Email: <a href="mailto:sanjayk.singh@adani.com">sanjayk.singh@adani.com</a> AICTPL - Mr. Umang Makwana Mob: +91 70690 13835 Email: <a href="mailto:umang.makwana@adani.com">umang.makwana@adani.com</a> ACMTPL - Mr. Vikas Pilkhania Mob: +91 70690 13873 Email: <a href="mailto:vikas.pilkhania@adani.com">vikas.pilkhania@adani.com</a>	AMCT & AMCT2 - Mr. Ramde Karangiya Mob: +91 63598 83082 Email: <a href="mailto:head.amct@adani.com">head.amct@adani.com</a> AICTPL - Mr. Jagdish Patel Mob: +91 63598 83083 Email: <a href="mailto:head.aictpl@adani.com">head.aictpl@adani.com</a> ACMTPL - Captain Kumar Paritosh Mob: +91 63598 83084 Email: <a href="mailto:head.acmtpl@adani.com">head.acmtpl@adani.com</a>	
Auto "RoRo" Terminal	a. General Query b. Suggestions	Mr. Jignesh Bhatt Mob: +91 63598 83085 Email: <a href="mailto:head.roro@adani.com">head.roro@adani.com</a>	Mr. Ramde Karangiya Mob: +91 63598 83082 Email: <a href="mailto:head.amct@adani.com">head.amct@adani.com</a>	
Information Technology	a. General Query b. Operation related c. Suggestions	IT Helpdesk Mob: +91 99099 27258 Email: <a href="mailto:support.mundra@adani.com">support.mundra@adani.com</a>	Mr. Piyush Sorathiya Mob: +91 70690 83259 Email: <a href="mailto:Piyush.Sorathiya@adani.com">Piyush.Sorathiya@adani.com</a>	Mr. Nilesh Pampattiwar Mob: +91 90990 00670 Email: <a href="mailto:head.IT-mundra@adani.com">head.IT-mundra@adani.com</a>
Exim Yard	a. General Query b. Operation related c. Suggestions	Mr. Debabrata Bose Mob: +91 89800 16494 Email: <a href="mailto:Debabrata.Bose@adani.com">Debabrata.Bose@adani.com</a>	Mr. Mukesh Sharma Mob: +91 63598 83086 Email: <a href="mailto:head.exim@adani.com">head.exim@adani.com</a>	Mr. Jagdish Patel Mob: +91 63598 83083 Email: <a href="mailto:head.aictpl@adani.com">head.aictpl@adani.com</a>
Marketing at Delhi / NCR	a. General Query b. Operation related c. Suggestions	Mr. Balaji Rengarajan Mob: +91 78239 53572 Email: <a href="mailto:Balaji.Rengarajan@adani.com">Balaji.Rengarajan@adani.com</a>	Mr. Ashish Priyadarshi Mob: +91 63599 72510 Email: <a href="mailto:Ashish.Priyadarshi@adani.com">Ashish.Priyadarshi@adani.com</a>	Mr. Shahzad Athar Mob: +91 98705 12850 Email: <a href="mailto:Shahzad.Athar@Adani.Com">Shahzad.Athar@Adani.Com</a>

For any further escalation: Capt. Jeyaraj Thamburaj, CT Head Mundra Port, Mob: +91 6359930100, Email: [head.ct-mundra@adani.com](mailto:head.ct-mundra@adani.com)

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